



Government of West Bengal
Department of Panchayats & Rural Development
Joint Administrative Building (6th to 10th Floors), HC-7, Sector-III
Bidhannagar, Kolkata-700106

Memo No.1047/PN/O/I/2M-14/2016

Dated: 04.02.2019

Corrigendum

In partial modification in Web-enabled Grievance Redressal Management System named as '**Panchayeter Protikaar**' vide ref. No. 2323/PN/O/I/2M-14/2016 dated 31.08.2016 following changes are introduced.

In respect of serial No. 5 of the above mentioned G.O., '**High**' and '**Highest**' priority grievances will have to be disposed of by the GROs within **10 (ten)** and **7 (seven) working days** respectively.

All other content in the referred order remains unchanged.

This order will take effect from 1 February 2019.

(Dibyendu Das)

Special Secretary to the Govt. of WB

Memo No.1047/1(77)/PN/O/I/2M-14/2016

Dated: 04.02.2019

Copy forwarded for information and necessary action to:

- 1) The Commissioner, Panchayat & Rural development, West Bengal
- 2) Smt./Shri....., Special Secretary/Joint Secretary of Panchayat & Rural Development Department
- 3) The District Magistrate.....(All)
- 4) The Additional Executive Officer/ Additional District Magistrate.....(All)
- 5) The District Panchayats & Rural Development Officer.....(All). Copies of this order may please be circulated among all concerned.

(Dibyendu Das)